



# COLTON HOUSE

caring for your loved ones

*a breath of fresh air*

# CARING FOR YOUR LOVED ONES

Beautifully appointed and conveniently located in Goldenhill, Colton House provides specialist care for the elderly mentally ill. It is modern with the latest facilities and was purpose built in 1995 to be a home-from-home for loved ones and to give dignity and quality of life to our residents.

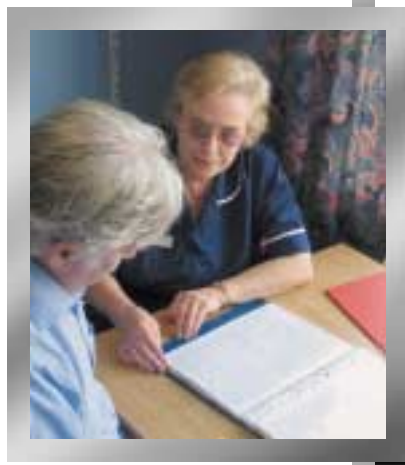
At Colton House everyone is treated as an individual by carers who adopt a family approach, with each resident choosing their own routine, wherever possible, based around a care plan which highlights special needs and abilities.

## OUR CARERS REALLY DO CARE

We believe in embracing each individual personality and creating a life-style environment which can add so much to the happiness of those in our care and help overcome the frustrations associated with mental health problems.

At Colton House, our philosophy is to link quality living with a truly caring approach.

Attractive bedrooms, most with en-suite facilities, are light and spacious and can be personalised with mementos, pictures and even furniture, so that residents can surround themselves with their memories.



## A QUALITY HOME ENVIRONMENT

There are two large comfortable lounges, a smoker's lounge and a dining room, which is also used throughout the day for activities that provide a major element of recreation at Colton House. This includes exercise, aromatherapy, massage, hair and beauty, video shows, reminiscence therapy, music plus a regular programme of outings to places of interest.

Accommodating residents funded by Social Services or those with private means, Colton House is registered with the Commission for Social Care Inspection to give full nursing care to 46 elderly mentally ill residents. The home is managed by a CSCI Registered Manager who is a Registered Mental Nurse as well as a Registered General Nurse.

The home is staffed by qualified nurses at all times who are backed by care assistants many of whom have obtained or are studying for NVQ qualifications in the care of the elderly.



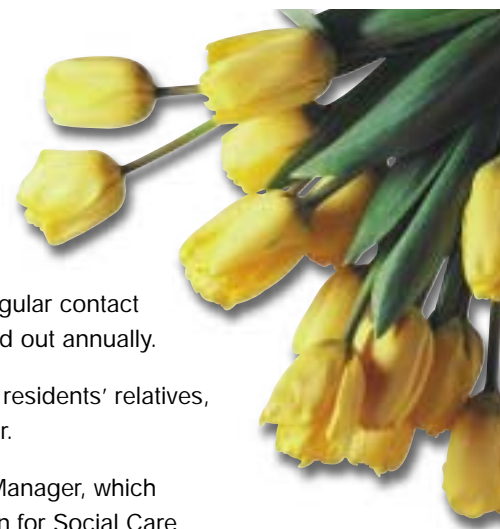
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## COMMITTED TO EXCELLENCE

Colton House has a policy of constantly improving standards of care. We have regular contact with relatives and visitors to obtain feedback and an internal quality audit is carried out annually.

As part of the audit we circulate a questionnaire, which is sent to a percentage of residents' relatives, taken at random. A copy of the latest Quality Report is available from the Manager.

There is a formal procedure to address complaints through qualified staff or the Manager, which are dealt with within 28 days. Complaints may also be raised with the Commission for Social Care Inspection, Stafford Area Office, Dyson Court, Staffordshire Technology Park, Beaconside, Stafford, ST18 0ES. Telephone 01785 270930.

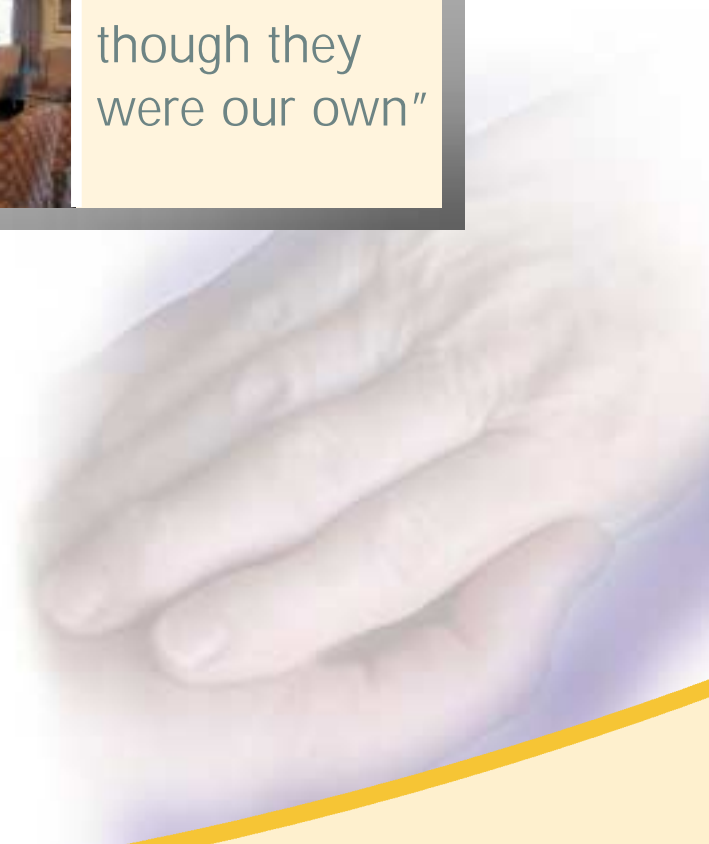


"we care  
for your  
relatives as  
though they  
were our own"

You are welcome to visit our home to enable you to appreciate our caring environment.

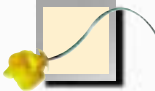
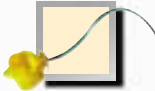
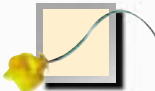
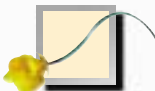



Just contact the Manager or Deputy Manager on 01782 773000 or 775050 and we will arrange a date.

*seeing is believing*



# BRIGHTENING THE AUTUMN OF YOUR LOVED ONE'S YEARS

In choosing a nursing home it is important to make the right choice. Most people making the choice are doing it for the first time and may find the following list of questions useful.

- 1 Is the home purpose built to ensure compliance with all current regulations? 
- 2 Is there a regular programme of activities aimed at both groups and individuals? 
- 3 Do bathrooms have disabled aids to help with access to baths? 
- 4 Will the home ensure a General Practitioner is able to attend the resident on a regular basis? 
- 5 Is there an open policy on visiting and can visitors take meals with their relative? 
- 6 Can residents take their own pictures and furniture to personalise their bedroom? 
- 7 Do bedrooms have en-suite facilities? 

Colton House can answer **YES** to all these questions and many more.



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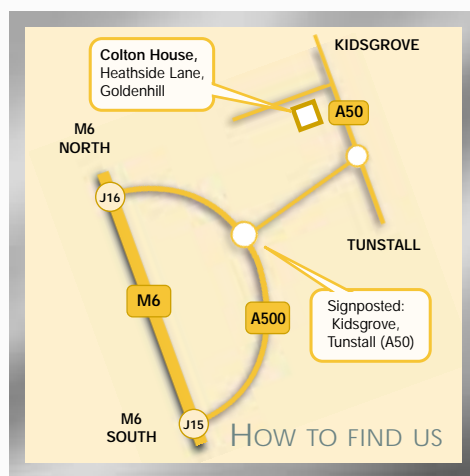
## Colton House Nursing Home

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